

***Certification Test***

Have you attended an alcohol sales or service training before today? No  Yes 

If yes, when and what training?

Gender: Male  Female 

18-20 years old 

65 years & older 

21-24 years old  25-44 years old  45-64 years old 

Name: Date: Time:

Job Title/Position Held: Length of Time in Current Position: Years Months

*Please check appropriate box*

Race: Black  White  Hispanic  Asian  Other 

Age Group *(please check appropriate box)*: 15-17 years old 

# Directions: Please respond to the following statements by circling the number that best indicates how much you agree or disagree with each statement.

## A. It is my responsibility to prevent minors from obtaining access to alcohol in my establishment

|  |
| --- |
| (e.g., store, restaurant). |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** |
| **Strongly Disagree** |  |  | **Neutral** |  |  | **Strongly Agree** |
| B. Responsible alcohol sales and service are good for business. |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** |
| **Strongly Disagree** |  |  | **Neutral** |  |  | **Strongly Agree** |
| C. I should not sell or serve alcohol to minors. |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** |
| **Strongly Disagree** |  |  | **Neutral** |  |  | **Strongly Agree** |
| D. I should not sell or serve alcohol to a visibly intoxicated person. |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** |
| **Strongly Disagree** |  |  | **Neutral** |  |  | **Strongly Agree** |
| E. The risk of me getting caught selling, serving, or providing alcohol to minors is high. |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** |
| **Strongly Disagree** |  |  | **Neutral** |  |  | **Strongly Agree** |

F. The risk of me getting caught selling, serving, or providing alcohol to a visibly intoxicated person is high.

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** |
| **Strongly Disagree** |  |  | **Neutral** |  |  | **Strongly Agree** |
| G. It is important for me to check all IDs even if age-checking equipment is utilized. |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** |
| **Strongly Disagree** |  |  | **Neutral** |  |  | **Strongly Agree** |

1. The establishment where I work needs to improve its policies and procedures related to the sale and service of alcohol.

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** |
| **Strongly Disagree** |  |  | **Neutral** |  |  | **Strongly Agree** |

1. If I am uncertain about someone’s age or believe he/she is intoxicated, I should refuse to sell or serve alcohol to him/her.

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** |
| **Strongly Disagree** |  |  | **Neutral** |  |  | **Strongly Agree** |

1. I feel more confident in my abilities to refuse alcohol sale/service to someone visibly intoxicated.

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** |
| **Strongly Disagree** |  |  | **Neutral** |  |  | **Strongly Agree** |
| K. I feel more confident in my abilities to refuse alcohol sale/service to someone underage. |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** |
| **Strongly Disagree** |  |  | **Neutral** |  |  | **Strongly Agree** |
| L. The information that I learned in this training will be useful in my job. |
| **1** | **2** | **3** | **4** | **5** | **6** | **7** |
| **Strongly Disagree** |  |  | **Neutral** |  |  | **Strongly Agree** |

***Directions: Please answer the following questions to the best of your knowledge. Please make sure to read ALL options before selecting the best answer.***

1. When a woman drinks alcohol, her blood carries the alcohol to the baby through the umbilical cord.

a. True

b. False

1. Nicotine can harm adolescent and young adult brain development, continuing until the \_\_\_\_\_\_.

a. Age of 18

b. Age of 21

c. mid-20s

* 1. Age of 30
1. Besides containing \_\_\_\_\_\_\_, vape aerosol can contain carcinogenic chemicals that release tiny particles into the smokers’ lungs.
2. Tobacco
3. Nicotine
4. Alcohol
5. Snuff
6. According to the Food and Drug Administration (FDA), best practice is to ID anyone under the age of 27 purchasing tobacco products.
7. True
8. False
9. The South Carolina driver’s license and identification card are printed for people under 21 at the time that the license or ID is issued and for people 21 and older at the time the license or ID is issued.
10. horizontally, vertically
11. vertically, horizontally
12. horizontally, horizontally
13. vertically, vertically
14. Which of the following words can indicate that a license or identification might be fraudulent?
15. Authentic
16. Genuine
17. Secure
18. All of the above
19. Never accept an ID that is in an ID holder.
20. True
21. False
22. Which of the following is a good defense for selling to an underage person?
23. Didn’t think to ask for an ID
24. Assumed the person was of age because they had purchased alcohol there before
25. The person looked 21 years of age
26. None of the above
27. Which of the following are good ideas to prevent underage alcohol and tobacco purchases?
28. Check out all state IDs in the Driver’s License Guide.
29. Post signs announcing the alcohol and tobacco policy.
30. Train all staff on alcohol and tobacco policies and how to identify underage customers.
31. All of the above
32. You should never question a person about the information on their ID.
33. True
34. False
35. A retailer may accept an expired ID if it belongs to the patron.
36. True
37. False
38. What does FLAG stand for?
39. Feel, Look, Answer, Give Back
40. Feel, Look, Ask, Give Back
41. Friendly, Look, Ask, Give Back
42. Friendly, Look, Answer, Give Back
43. What are the potential criminal penalties for a person who sells alcohol to an underage individual?
44. Fine
45. Fine or imprisonment *and* completion of a merchant education program
46. Imprisonment and suspension of driver’s license
47. Fine or imprisonment *and* community service
48. What are the consequences for an establishment that sells alcohol during restricted hours?
49. Fines and/or suspension of alcohol license *and* confiscation of alcohol inventory
50. Community service
51. Confiscation of alcohol inventory
52. Court costs
53. The minimum age to purchase tobacco products in South Carolina according to federal law is:
54. 18 years of age
55. 19 years of age
56. 21 years of age
57. No minimum age
58. You should document all incidents in which you have denied a sale.
59. True
60. False
61. What is Civil (Third-Party) Liability?
62. Server or clerk may be held liable for injuries to or death of the person(s) involved – A lawsuit can be brought against you.
63. Server or clerk would pay a $500 fine for injuries (personal and/or property).
64. Civil liability does not exist.
65. Neither server nor clerk is responsible for the reckless behavior of others.
66. What is REFUSE?
67. A system for dealing with intoxicated customers who should not be allowed to purchase alcohol
68. A system for dealing with customers who do not provide a valid ID
69. A system for dealing with customers who may transfer alcohol or tobacco to an underage person
70. All of the above
71. A group of three young people come into your store together. Two head straight for the coolers while the third goes to the candy aisle. Each of the two who went to the coolers comes back with beer, while the third comes back with a candy bar. All three approach the counter together. The person who went to the candy aisle attempts to make the purchase of candy and beer. Whose ID should you ask for?
72. Only the person attempting to make the purchase
73. Only the two who carried the alcohol to the counter
74. All three
75. No one
76. You are working one evening and notice a young man standing outside your store. He has approached several of your customers outside the store and attempted to talk with them. One of the customers to whom he has talked walks up to the store’s counter and wants to buy a can of beer. What should you do?
77. Allow the young man to purchase the beer himself
78. Refuse the sale
79. Pretend you didn’t see the conversation outside
80. Take the ID of the person attempting to make the purchase and physically detain them until help arrives
81. What is BAC?
82. Blood Alcohol Concentration
83. Bad Alcohol Content
84. Beer Alcohol Content
85. All of the above
86. It would be responsible for a bar owner to provide and market food to help patrons slow the absorption of alcohol.
87. True
88. False
89. It is acceptable to serve someone who is intoxicated as long as they became intoxicated at another establishment.
90. True
91. False
92. Which of the following are examples of intoxicating behaviors?
93. Falling down while walking
94. Anger
95. Rambling when talking
96. All of the above
97. Which of the following are physical signs that a person is intoxicated?
98. Glassy eyes
99. Flushed face
100. Smelling of alcohol
101. All of the above
102. What is the first thing you should note about your customer’s initial condition?
103. Has the customer been drinking before arriving?
104. How many people are in the customer’s party?
105. What type of drinks do they order?
106. None of the above
107. It is not as important to monitor “chronically drunk” patrons if they have not caused a problem before.
108. True
109. False
110. What contains the greatest amount of alcohol?
111. 12-oz. can of beer (5% by volume)
112. 4.5-oz. glass of wine
113. Mixed drink with 1.5 oz. of 80-proof liquor
114. All are equal.
115. Which of the following represents the Yellow Light in PREP’s Traffic Light System?
116. Increasing consumption rate
117. Buying rounds for strangers
118. Drinking other people’s drinks
119. All of the above
120. Which of the following represents the Red Light in PREP’s Traffic Light System?
121. Slowed reactions
122. Irrational speech
123. Lost train of thought
124. All of the above
125. When dealing with a problem situation, you should ?
126. Communicate with your co-workers
127. Explain your decision, but do not budge
128. Call for help if needed
129. All of the above
130. The establishment training staff on how to identify underage customers is an example of a good business policy.
131. True
132. False
133. Which is **not** a step to take when checking identification for the purchase of alcohol or tobacco?
134. Check the expiration date
135. Verify the ID with your supervisor for anyone who has turned 21 this year
136. Feel the ID surface to check for tampering
137. Compare the photo on the ID with the customer
138. What types of identification are acceptable to purchase alcohol or tobacco products?
139. Valid state-issued ID or driver’s license
140. Valid U.S. passport
141. Valid U.S. military ID
142. All of the above
143. Can a parent have their underage child purchase tobacco products for them?
144. Yes
145. No
146. Only when they explain that it is for their parent’s use
147. Only if the parent sends in a note and is outside in the car

Establishment you are employed by: Does the establishment you work for utilize age-verification equipment? No  Yes 

PREP Trainer: Location of Training: